

CARERS POLICY

The Arena Sports Centre offer free admission for carers, support staff and personal assistants who are exclusively supporting a person who needs additional help and assistance when using the Arena Gym, Swimming Pool or other facilities.

Conditions are as follows -

- Carers will need to complete an application form in advance to access the centre and carers are not permitted to use equipment/facilities when in a supporting role.
- Access will only be granted when the required proof of your role stated on the application form.
- Free access at the Arena Sports Centre will be allowed when carers are exclusively supporting their clients in the Arena Gyms, Swimming Pool, other sporting facilities and planned sessions.
- Carers will not be able to access the facilities without their client for free at other times that they are not in a supporting role.
- Carers are entitled to access the facilities at a concessionary rate when you are not in a supporting role.
- All carers wanting to use the gym will have to book in for an induction, complete a medical screening form before allowed access to the Arena Gym.
- Carer access only lasts for 12 months and will need to be renewed on an annual basis.
- o Bookings can be made at the Arena Sports Centre reception personally.
- The Arena Sports Centre has the right to terminate this membership at any time.